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| **We are keen to hear from people who are connecting with us in the community- there is no pressure to complete all sections, please just let us know the main things that matter to you?**  (Responses collated 18/09/20) | |
| **What has it meant to you receiving a food package from the Foundations Café team?** | * Good help, especially in Covid * Very helpful & needed * Helps through bare week when I’d have nothing * Helps through poor weeks * Given extra to eat; very handy * Helping a lot, not affording to live. All going on house * The week I’m not paid, it really helps * Helps with food when I’ve nothing * Helps me get by * Brilliant, very welcomed * Great help, especially toiletries during Covid * Help if I need it; know support is coming * This food parcel is very much appreciated, if it were not for the Foundations Café team, I would be without food * It is very good to get things from you * Everything * It meant a great deal, it’s something to look forward too- thank you * It means a great deal; it feels that you are not forgotten * It has helped me a lot & put a meal on the table for me & my partner * At this time, any & all help is much needed * It has meant a lot to me; it has been so helpful especially as I am disabled and cannot get out of the house easily * It was a god send, if you had not helped me with food, I would not have been able to live as I was isolating myself & not going round to my friend for a bit of eating; I would have starved * It has meant that my food cupboard isn’t empty at certain times; although there are a lot of people most likely worse off than myself. It is definently appreciated |
| **How has our support helped?**  **Is it food, or a chat, or support, or trust?** | * Extra food * All of above * Food * Foods being needed; Chat & support through Covid, struggling * Everything- knowing someone cares * Food * Support with utilities & general well-being * Everything * The trust with us is great * All, if needed * The support that the team gives is and has been very helpful; trying to sort my claim of universal credit * Has helped a lot for us * The support has been a weight off my mind * Every area * All of them * The food helps, the support which helps mostly as we have been isolated, & scared to approach others due to this virus * All areas; most weeks the food & toiletries have been excellent & a good variety. Your staff are lovely people, so helpful, always nice & friendly * It was great to meet the boys with the food parcels & can take the time to talk to you as it is sometimes the only people I see for days at a time * Has helped break up my day as I go extremely long periods without speaking to anyone |
| **What have we done that’s made a difference?** | * Food parcel * Food & saved money * Someone cares * Can eat & chat every week * Food parcel, something extra. This is the only food support I got in Covid * Regular engagement * Kids look forward to it coming * Having someone to help me with problems has made a great difference * Saves us from going out because we are not fit to go out much (84- & 85-year olds) * Helped us out * Provided food for meals & conversation * With the support we are very grateful for * Support, networking, advice, contacting local authorities on our behalf * Letting me know that there are people who care & with getting your food parcels helped when my food levels were getting low. Especially in between weeks you don’t get paid * It makes me know that there are people out there that care for people, they give their time to see how you are * Shown that at times of hardship and stress there is care and help out there |
| **Are there other areas we can support you with? If so, what?** | * Maybe in future * Food * Know you are there if needed * Not at present- but if I do require in the future, I’ll let you know * Help with outstanding bills which have become a big problem * All the help with day to day living |
| **If we had our own premises in the town, available 7 days per week-**  **Would you visit us?**  **What would you come to see us for?**  **What would you like us to offer?** | * Yes, for support & company * Yes, drop in for a blether, financial advice * Yes, blether & meet new people * Yes, for company * Yes, Mum would * Yes, coffee & a blether * Yes, knowing I can drop in * Yes, courses, cuppa & conversation * Yes, of course! A chat & hot roll * Yes, something to eat * If you had premises that were accessible, I would be able to speak to someone who might be able to help me with problems I’m having at present * I would defo visit for a chat * Yes, lunch & just a blether * I would visit for company of course; I would visit for a catch up & support * Yes, I’d be more than happy to visit * Yes, that would be nice to have somewhere to go & see friendly faces & able to have a chat & if I had something worrying me, I know I could ask for help or advice, & if you were not able to help that you would point me in the right direction to someone who could * Yes, as it would be somewhere to go to talk to people that are in hardship as myself. A soup, roll & a tea, & a takeaway meal for a reasonable amount of money for every day they were open * As I haven’t left the house in 8 years because of health issues. This could be a safe space I could make use of at some point |
| **If we had to stop our deliveries due to funding, what would you say to Funders?** | * Leave us with nothing! * Should keep going as don’t know what I’d do without it * ‘Get it together, help them out’ * ‘Keep funding, its helping people’ * Its needed * Its needed in the community * Its making a difference, so why stop * It would be a let down * Realise how much it helps families * Funding is very important if this service was to go out of service a lot of vulnerable people would be put at risk as I myself would be * I would say keep giving as there are people out there with no food * Try being in our situation * Please donate to help others in need * This has been at times essential to our well-being, not just the food package but the advice & support network that comes with it * I think it would be an awful shame if they were to be stopped because the parcels you deliver help me as food gets low & they help so much when you have nothing & you don’t tend to worry as much when you know food is coming. It is also good to know that people like myself (disabled) who have worked, but cannot now, are not forgotten * You don’t know how much this has made my life so much better with food they give me & the small amount of money I have on benefits; it makes my life worth living. If they were not here, I don’t know where I would be * It is easy to turn a blind eye and be ignorant, anyone can do that. It takes someone with morals, dignity and an appreciation of others to make a difference |
| **Anything else you wish to share** | * It’s good to see friendly faces on a Tuesday * Wean looks forward to seeing Scooby Doo van on a Tuesday * What you do for myself & partner is most appreciated, & if you were unable to help, we would be put at risk * Thanks for all your support- keep up the good work * Thanks to all the volunteers & staff * I cannot thank you & your staff enough for all you do for me with the food parcels & the friendly people who deliver them. Thank you * I wish to thank all the staff & people that helped out with food to help me live through this bad time. I can’t thank them all enough! |